

Jon Warnock worked for TPAS from 21st February 2000 until 30th September 2013. Initially Jon was employed as Head of Regions within our consultancy department, and following a restructure in 2009 he was appointed Head of Consultancy, managing a diverse team of regional consultants and support staff.

Jon has made an enormous contribution to the success of TPAS over the past 13 years, and is highly respected both within TPAS and across the social housing sector. As a member of the senior management team he has been instrumental to the continuing development of the organisation, as well as managing his own team and targets. Working as Head of Consultancy Jon has consistently won high profile contracts for TPAS, and has also contributed to the success of bids across regions and departments. Jon has also led on the ongoing development of a number of key products and initiatives for TPAS, including our widely acclaimed Landlord Accreditation Scheme. He recently devised a new framework for tenant-led scrutiny for the social housing sector, and worked in partnership with the Chartered Institute of Housing and HouseMark to bring the new product to market. He has regularly spoken at conferences and seminars, and led workshops on a number of key issues. An experienced Independent Tenant Advisor, Jon has the ability to communicate well with diverse audiences, from Boards and Chief Executives to residents attending their first ever meeting. He has recently been working in Salford as an Independent Tenant Advisor across a range of organisations, agencies and communities.

Jon is extremely hard-working, having the ability to pay attention to detail whilst also remaining strategic and focussed on the “big picture”. He is well-known for his determination to “go the extra mile” for tenants and clients in the pursuit of excellent outcomes for all. Jon is skilled in listening to the clients, and quickly honing in on both the presenting and underlying issues for resolution. As a manager, Jon has ensured that his team receive focussed direction and support to deliver their work, whilst also managing his own financial and organisational targets.

Jon has been an asset to TPAS, and whilst he will be missed by all, I am certain that he will be a success in any new role he undertakes in the future.

Michelle Reid
Chief Executive
TPAS